

Terms and Conditions of Use

These Terms and Conditions govern your use of Ortanzia website <https://ortanzia.cy> and your relationship with ORTANZIA FLOWERS SHOP LTD ("we", "us", or "our"). Please read them carefully as they affect your rights and liabilities under the law. By accessing or using the Website, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Website.

1. Use of the Website

1.1 You are permitted to use the Website solely for your own personal use or, if accessing the Website on behalf of your business, for the legitimate business purposes of that business.

1.2 You must not use the Website for any fraudulent or unlawful purpose, including but not limited to the distribution of harmful viruses or malware.

2. Intellectual Property

2.1 The intellectual property rights in all software and content (including photographic images) made available to you on or through the Website remains the property of [Your Company Name] or its licensors and are protected by copyright laws and treaties around the world. All such rights are reserved by [Your Company Name] and its licensors.

2.2 You may store, print, and display the content supplied

solely for your own personal use. You are not permitted to publish, manipulate, distribute, or otherwise reproduce, in any format, any of the content or copies of the content supplied to you or which appears on the Website nor may you use any such content in connection with any business or commercial enterprise.

3. Privacy Policy

3.1 We take your privacy seriously. Our Privacy Policy outlines how we collect, use, and protect your personal information. By using the Website, you consent to the collection and use of your personal information as described in our Privacy Policy.

4. Pricing and Payment

4.1 All prices displayed on the Website are subject to change without notice.

4.2 Payment for all products must be made at the time of purchase. We accept payment via Cash or Credit/Debit card.

5. Delivery

5.1 We aim to dispatch all orders within 24 – 48 hours, subject to availability and payment verification.

5.2 Delivery times may vary depending on your location and chosen delivery method. We are not responsible for delays caused by circumstances beyond our control.

6. Returns and Refunds

6.1 Please refer to our Returns and Refunds Policy for information on returning products purchased from the Website.

7. Limitation of Liability

7.1 To the fullest extent permitted by law, we shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting from (i) your access to or use of or inability to access or use the Website; (ii) any conduct or content of any third party on the Website.

8. Governing Law

8.1 These Terms shall be governed by and construed in accordance with the laws of Cyprus. Any disputes relating to these Terms shall be subject to the exclusive jurisdiction of the courts of Cyprus.

9. Changes to the Terms

9.1 We reserve the right to update or modify these Terms at any time without prior notice. Your continued use of the Website after any such changes constitutes acceptance of the new Terms.

10. Contact Us

10.1 If you have any questions about these Terms, please
contact us at ortanzia@spidernet.com.cy